

Access the World.

Nova Scotia Provincial Library

Nova Scotia Regional Libraries

Annual Report

2000 / 2001





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From the Minister

I am pleased to present the 2000-01 Annual Report of the Nova Scotia Provincial and Regional Libraries.

After 50 years of established regional library service in Nova Scotia, our public libraries are changing direction. While maintaining their dedication to cherished volumes of the printed word, our libraries are going on line to make information more accessible than ever.

Nova Scotia's libraries are key players in the Community Access Program (CAP) which has established more than 400 public Internet sites around the province. Computers provided by the Gates Foundation and the recent upgrade of the EDnet system to high speed have boosted the program. Library patrons are showing their enthusiasm by taking full advantage of the increased speed and availability.

Our libraries are also enhancing their services by building virtual libraries and offering services through partnerships with CAP sites and other community organizations. Virtual libraries encourage non-traditional access to library resources by new users.

While forging ahead with new technology, public libraries continue to support literacy and lifelong learning, which are among government's highest priorities. We believe in investing in our future by giving our children a strong foundation in reading at an early age.

The Adopt-a-Library Literacy Program fits well with this agenda. Through the program, police and library staff reinforce for children that reading can be part of many activities and is not something that occurs only in school.

As well, public library staff play an important role in increasing computer literacy. Through organized training programs and impromptu one-on-one sessions, many people gain the skills needed to search for employment on line, prepare résumés, and stay in touch with family and friends through e-mail.

On behalf of all Nova Scotians, I offer sincere thanks to the regional library boards and staff and the staff of the Provincial Library. Their dedication to providing excellent services to all Nova Scotians is exemplary and very much appreciated.

Jane Purves
Minister of Education



From the Acting Director

Three regional library systems, Cape Breton, Colchester-East Hants, and Pictou-Antigonish, celebrated 50th anniversaries this year. After more than half a century, public library service and usage across the province are moving in a new direction. The traditional measures—circulation, reference questions, and visits to the library—have been showing a steady decline over the past several years, while on-line, computer-related services are in much higher demand. We do not yet have appropriate measures for virtual usage.

The automation process is nearly finished, at least this round, and we are beginning to plan for a move to a new generation of software. This past spring, DRA, our software vendor, announced that SIRSI Holdings Corp. had made a bid to take over DRA Information Inc., making SIRSI-DRA the second-largest vendor in the library automation industry based on installed sites. The implications of this takeover on the future of NcompasS are not yet known.

The Regional Public Libraries Funding Review Committee 2000 presented its report to the Minister in October 2000. As the 2001-02 provincial budget continued to reflect the government's goal to reduce expenditures toward achieving a balanced budget, the department was not in the financial position to implement the funding formula in 2001-02. Regional library boards did receive a small increase in provincial funding and look forward to implementation of the formula in April 2002. Other recommendations of the committee involved updating the Standards for Nova Scotia Regional Public Libraries to reflect technology requirements, changes in methods of service delivery, and the establishment of a committee to review capital needs of regional libraries.



The past year saw a number of changes at the Nova Scotia Provincial Library. Due to funding constraints and a refocus of energies toward co-ordinating and facilitating, several direct services were decentralized or discontinued. The Talking Book and Multilingual services, formerly provided from the Provincial Library were decentralized, and collections were distributed to the regional libraries to provide the service at the local level. As well, the very labour-intensive Professional Literature Awareness Service (PLAS) was discontinued. Many professional journals are now available to library staff on line via the General Reference Centre database.

In September, a departmental reorganization saw the Provincial Library move from the Policy Branch, where it had been

located since 1992, to the Higher Education and Adult Learning Branch. Although there was no physical move, there was a period of adjustment as new reporting and working relationships were established.

Thank you to the staff of the Provincial Library and the regional libraries for their continued support through what has been a difficult year. Thank you also to Susan Clark, Senior Executive Director, Higher Education and Adult Learning, and to Wayne Doggett, Executive Director, Corporate Policy, for your support throughout the year.

In 2001-02 we look forward to developing new measures for virtual library services, publication of a revised Standards document, establishment of a facilities review committee, and celebration of the first Nova Scotia Library Week.

Elizabeth Armstrong
A/Director, Nova Scotia Provincial Library

Web Awareness Initiative

Information resources on the Internet play an increasingly important role in the lives of Nova Scotians. As more and more children go on line, Internet literacy is now recognized as an essential life skill. Library staff

members are confronted with a new set of challenges and questions facing children and young people in an on-line environment. Regional libraries play a leadership role in providing public Internet access to Nova Scotians and recognize their responsibility to assist children and young people develop the lifelong critical thinking skills to be wise, safe, and responsible Internet users.

Regional libraries in Nova Scotia have responded to this challenge by partnering with the Media Awareness Network (www.media-awareness.ca) to deliver their Web Awareness program. This Internet education program is used in libraries across Canada and is now achieving international recognition. Each regional library is now licensed to deliver this program, which includes three modules: *Kids for Sale*, on-line marketing to kids and privacy issues; *Safe Passage*, on-line safety and offensive and inappropriate content; and *Fact or Folly*, authentication of on-line information. The program is aimed at people who work with children and young people in an on-line environment. Each library region has trained staff available for Web Awareness sessions. Sessions have been held for library staff members, community groups, and the general public.

**MEDIA
AWARENESS
NETWORK**



**RÉSEAU
ÉDUCATION
MÉDIAS**

VISUNET CANADA

Libraries in Nova Scotia and the Canadian National Institute for the Blind Library have established a partnership that will make reading material more readily available to Nova Scotians with print disabilities. The partnership, known as VISUNET CANADA, includes all public, university, and community college libraries in the province. CNIB Library resources, which include talking books on tape, braille books, descriptive videos, and a variety of electronic products, will now be available to all Nova Scotians who are print-disabled because of blindness, visual impairment, physical disability, or a learning disability.

Nova Scotia is only the second province in Canada to conclude such a licensing agreement with the CNIB Library. CNIB Library staff from Toronto have conducted training sessions for library staff in Nova Scotia. An important aspect of the partnership has been a closer relationship with local CNIB offices across the province.

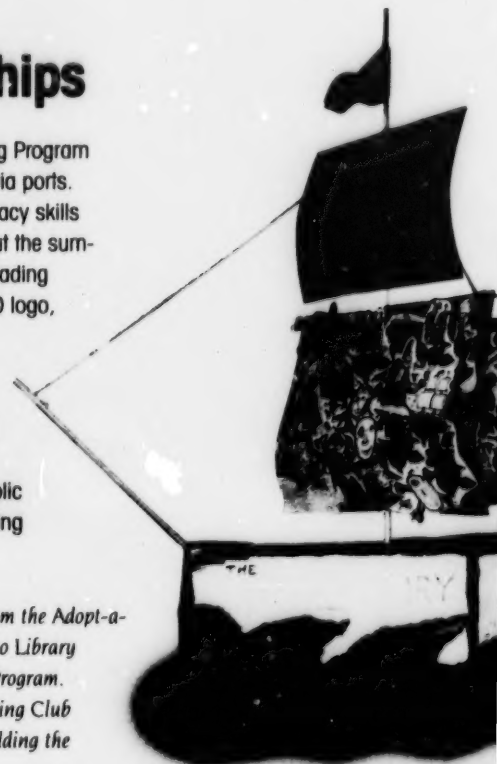
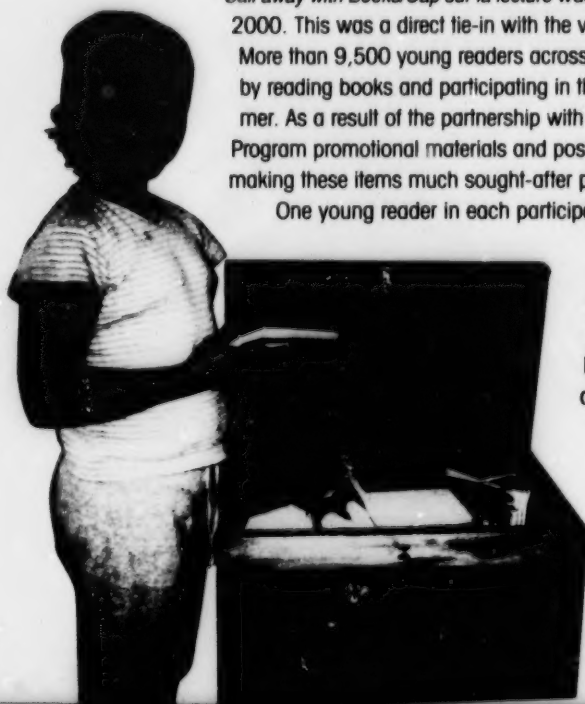
The Summer of Reading and Tall Ships

Sail away with Books/Cap sur la lecture was the slogan for Summer Reading Program 2000. This was a direct tie-in with the visit of the tall ships to Nova Scotia ports.

More than 9,500 young readers across Nova Scotia improved their literacy skills by reading books and participating in theme-related activities throughout the summer. As a result of the partnership with Tall Ships 2000, all Summer Reading Program promotional materials and posters included the Tall Ships 2000 logo, making these items much sought-after prizes!

One young reader in each participating region won a tour of a tall ship and a visit with the captain. The Summer Reading Program continues to expand, bringing young readers into public libraries and keeping them reading all summer.

Kerri Roberts earned a pick from the Adopt-a-Library treasure chest at Canso Library during the Summer Reading Program. At Amherst the Summer Reading Club sailed away with books by building the five-foot Story Dory.



Annapolis Valley

News

in the Regions



The mobile is popular with these Coldbrook Park patrons.

Annapolis Valley Regional Library had Community Access Program proposals approved this year in Berwick, Hantsport, Kingston, Middleton, and Port Williams. These branches have received some equipment and staffing and have become more of a focus point for the community as they offer training and workshops.

An open house was held in each branch to promote the equipment received through the Bill & Melinda Gates Foundation as well as new library services. Reference/Express stations had been installed in each library, facilitating quick access to the new user services of placing holds and reviewing library accounts. These stations also accommodate quick access to e-mail and Internet resources.

The Annapolis Valley Regional Library is a partner in Industry Canada's national Smart Communities Project awarded to the Western Valley Development Authority. The region is working with Western Counties on a Smart Libraries Project as a part of this program.

The 2000-01 year was a huge success for programming: 1,327 programs were offered with an attendance of 9,413. The summer was eventful for many, with five youths employed through the CAP program and two summer students offering workshops, story times, craft sessions, and much more. A LibraryNet grant resulted in three youths offering computer-related workshops, after-school programs, and seniors' sessions in nine of our locations during the fall months. Programming for the region included magic shows, author readings, puppet workshops, and antique road shows.

Cape Breton



Agnes MacDougall enjoys the first-ever automated transaction in the region with staffmembers Angela MacLeod, left, and Anne MacDonald at the circulation desk of the McConnell Memorial Library in Sydney.

Cape Breton Regional Library's automated circulation system went on line after 10 years of preparation on March 20 in Sydney and the day following in Glace Bay. Other branches will be added throughout 2001-02.

The 50th anniversary of the Regional Library's establishment was celebrated in all branches throughout the year.

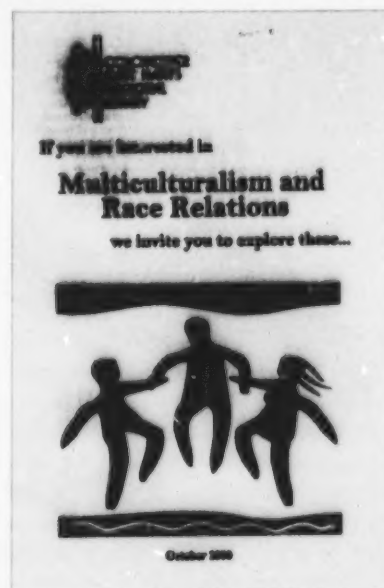
Library Card Month in March succeeded in bringing in 1,508 new or lapsed members. Assistance from the local daily paper, the Cape Breton Post, in promoting this event was vital to the success of the project.

Branch hours were increased in Glace Bay, Ingonish, Florence, and Reserve Mines.

A program to provide on-line GED training in the evenings was started in the Sydney Gates Lab with funding provided by HRDC. This program is offered in addition to the public Internet training series also offered at the Gates Lab.

Industry Canada selected this library region as one of several in Canada to receive a Best Practices 2000 designation for innovative use of the Internet. This award was for creating an on-line history of the McLennans of Petersfield from family documents, pictures, and paintings, which outlines the vital contributions made by the family to the community of Cape Breton, and especially to the development of the Fortress of Louisbourg as an historic site.

Colchester-East Hants



Colchester-East Hants Regional Library celebrated its 50th anniversary during the year. At the final *Celebrating 50* event the board held its first annual service awards ceremony, recognizing employees with 5, 10, 15, 20, 25, and 30 years' service. Twenty-four staff members, with a combined 377 years of service, were honoured.

In August, the mobile library added an on-line catalogue and on-line circulation procedures to its offerings of books and magazines. Now library users on the mobile, like those in branches, can find out what is in the collections of our library and in libraries around the province. Along with the on-line services came a new and improved schedule of stops, with visits every three weeks instead of four.

The Gates Learning Centre for Electronic Information in Truro was officially opened in June. With its wide array of software and high-end computers, the 11-station computer lab is benefiting many individuals and groups.

If you are interested in Multiculturalism and Race Relations we invite you to explore these ... is the title of the library booklet produced to showcase the collection of multi-ethnic and anti-racist literature purchased by the Cobequid Race Relations Advisory Committee of the Chignecto-Central Regional School Board. The library agreed to manage the collection in order to give everyone—teachers, students, and the community—access to the material.

In Truro, the Teen Friends of the Library program came into its own this past year. With the permission of town council, the Teen Friends has adopted the civic square, with plans to learn about the history of its buildings, collect litter, report any damage, etc. The group's advisory panel reviews books and videos and makes recommendations for additions to the library's collection.

Cumberland



*A Harry Potter party hardly needs identifying.
Amherst branch threw this one.*

Cumberland Regional Library's bookmobile was totally destroyed in a fire set by vandals in December 2000. The library van also had its windshield and side windows smashed. The aging bookmobile had been scheduled to discontinue service at the end of 2000 and to be replaced with a Books by Mail service. Unfortunately most of the stock that was to be used for Books by Mail was destroyed.

In spite of these setbacks, the new Books by Mail service commenced in January 2000. Regular visits to schools and long-term care facilities formerly served by the bookmobile are continuing with the use of the library van and a laptop computer.

The automated catalogue of the CURL collection was completed in August 2000. Automated circulation was up and running in all branches by the end of September 2000. The automated system has proved to be very efficient for tracking books and placing holds on requested material.

The library received a CAP grant to upgrade computers in the Amherst, Pugwash, and River Hebert branches, and CAP sites were established in branches in Parrsboro, Oxford, and Advocate.

A new record was set this year in terms of programming, with over 300 programs offered and over 4,300 people in attendance. Several author readings were held, including Lesley Choyce, Kim and Eugenie Fernandes, Don Ledger, and Bruce Graham.

Eastern Counties



Web training at Chapel Island

Eastern Counties Regional Library, with the support of municipal councils, schools, and CAP sites, has established Libr@ry Links in nine communities. Open hours range from 3 to 16 hours per month. Sites are comfortably furnished and have a small local collection, a rotating collection of bestsellers, and Internet access. Staff are on hand to assist patrons. Since March, with funding from the Labour Market Development Agreement, family reading activities have been offered.

Circulation and acquisitions processes are now automated. Patrons have Web access to the catalogue and reference resources. E-mailed book and information requests are on the increase.

Circulation was down slightly this year, although there was a marked increase in some branch libraries. The use of public access computers was again on the rise. The role of library staff is changing as the number of reference questions decreases and people, especially youth, seek information on line.

The past year has seen the implementation of Libr@ry Links and the automation of services; the upcoming year should consolidate the library network as it strives to effectively link rural communities.

Halifax



Joining the Woodlawn branch's 25th anniversary celebration were, left to right, Dartmouth East MLA Dr. Jim Smith; Councillor Condo Sarto; branch manager Charby Slein; playwright and Member of Parliament Wendy Lill; Councillor Robert Harvey, chair of the Halifax Regional Library Board; and Councillor John Cunningham.

Halifax Regional Library launched E-branch, a "library without walls" where library users can apply for a library card, search the catalogue, and reserve library materials, search full-text magazine databases, join an on-line reading group, or ask a reference question. These and other services are available 24 hours a day through the library's new Web site. Statistics Canada reports that Halifax ranks third among metropolitan areas in Canada in terms of Internet use.

Library staff spent a great deal of time during the year on plans for two new libraries, the Keshen Goodman Public Library, scheduled to open in the summer of 2001, and the Tantallon Public Library, scheduled to open in the fall of 2001.

CAP sites were opened in the Cole Harbour, Sackville, and Woodlawn libraries. HRL has played an important role in the development of a model for the urban component of the CAP program. Woodlawn Public Library also celebrated 25 years of library service to the community.

HRL signed its first collective agreement with NSUPE Local 14. This was the result of several years of hard work.

The library offered English as a second language programs at the Thomas Raddall and Captain William Spry branches. Literacy programs were offered at four library branches. Both these programs were made possible by funding from the Department of Education's Community Learning Initiatives.

The library's Summer Reading Program received a generous donation of \$10,000 from the Imperial Oil Charitable Foundation.

Pictou-Antigonish



Friends of the River John Library provided essential community support for the new River John Library and Innovation Centre.

Pictou-Antigonish Regional Library launched a new Web site, providing a highly interactive experience for virtual library users.

Construction of the new River John Library and Innovation Centre was completed in March. The new facility is owned by the Friends of the River John Library.

Community partnerships continued to play an important role in delivering quality library service. The Adopt-a-Library Literacy Program has helped to triple the number of children participating in the Summer Reading Program over the number for 1999. A partnership with Antigonish County Recreation supports the Rural Access site in Monastery. The Pictou County Roots Society has assisted in the development of local history and genealogy resources. Several local history Web projects were completed, including the Pictou and Antigonish War Cenotaphs Web site.

Library service in Antigonish County was strengthened with the hiring of Lorraine Fennell as Antigonish Outreach Coordinator. Steve MacLean was hired as Programming Assistant with assistance from Human Resource Development Canada. The result has been a 100 per cent increase in program attendance over the previous year.



South Shore



Roch Carrier, National Librarian, was escorted into the Nova Scotia Library Association Conference by the Kings Orange Rangers, a historical re-enactment organization.

South Shore Regional Library hosted the Nova Scotia Library Association Conference, *Libraries: Beacons of Light*, at White Point Beach Resort in October. Highlights of the conference included an inspiring address by National Librarian Roch Carrier.

The Town of Lunenburg plans an expansion to the Lunenburg Library in late 2001. We are working with the Region of Queens to find a new home in Liverpool; the need is more evident than ever with the new CAP site in cramped quarters in the basement of the DeWolfe Memorial Library.

Board executive and the Chief Librarian visited municipal councils to promote library services early in 2001. Councillors had the opportunity to visit a mobile branch to see what the library has to offer.

When we see the increased speed of requested items going from shelf to borrower, we begin to think that the glitches of automation were worth it. Electronic formats are changing the way people use libraries. Creativity, imagination, hard work, and money will be needed to plan for the next developments.

Western Counties



Marcelle Comeau Thibodeau cut the ribbon at the opening of a new CAP site at Meteghan branch. Three new computers at the site were selected for use by people with visual, mobility, and other disabilities. Behind Ms. Comeau Thibodeau are, from left, Raymond Provencher from Industry Canada; Jean Melanson, Warden for the Municipality of Clare; and Trudy Amirault, Director of Western Counties Regional Library.

Western Counties Regional Library experienced many successes over the past year.

Thanks to the Gates Library Foundation, new computers were installed in six branches. The 10-user Gates Computer Lab in the Yarmouth library had its official opening on September 25. In its first quarter alone, 1,100 individuals attended 190 training sessions.

Under the \$4.5-million Industry Canada Smart Communities Award given to the Western Valley Development Authority, a Smart Libraries project is being developed by Annapolis Valley and Western Counties Regional Libraries to expand on-line services.

Community Access Program involvement grew this year. Official openings were held for the Pubnico and Meteghan sites, and the library was a partner in three successful CAP applications from Clark's Harbour, Havelock, and Woods Harbour.

This year the library, and its partner the District Health Authority, were honoured to have the Western Health Information Partnership mentioned in a *Chatelaine* magazine article on best health sites.

The library staged its most successful Adopt-a-Book campaign yet, with 1,253 books adopted for a value of \$23,203.30. The campaign sponsor is CJLS radio.

Friends of the Library groups, who continue to play a vital role in the library's success, were honoured during Friends of the Library Day on September 9. The guest speaker was Val Marshall, past president of Friends of Canadian Libraries.

Statistics by Library Region

	MEMBERSHIP			SERVICE POINTS			GOVERNANCE	
	Population (1966 Census)	Registered Members	As % of Population	Branch Libraries	Mobile Libraries	Other Sites	Member Councils	Trustees
Annapolis Valley	100,287	15,857	16%	11	2	2	11	14
Cape Breton	126,331	32,188	25%	13	2	1	2	9
Colchester-East Hants	69,975	16,906	24%	4	1	1	4	10
Cumberland*	33,804	8,027	24%	7	0.75	0.25	5	9
Eastern Counties	42,857	7,985	19%	7	0	3	7	9
Halifax	342,966	158,959	46%	13	2	3	1	11
Pictou-Antigonish	68,272	22,106	32%	7	0	4	8	10
South Shore	59,978	11,253	19%	3	2	1	6	12
Western Counties	64,812	17,304	27%	10	0	0	11	16
Totals	902,282	290,585	32%	75	9.75	15.25	55	100

*Mobile replaced by Books-by-Mail in January 2001.

	FUNDING				EXPENDITURES		
	Provincial	Municipal	Other	Total Income	Materials	Personnel	Other
Annapolis Valley	\$1,198,809	\$439,000	\$205,085	\$1,842,894	\$196,299	\$1,205,939	\$402,300
Cape Breton	1,510,132	553,006	441,839	2,504,977	293,447	1,531,676	679,854
Colchester-East Hants	836,465	306,311	221,875	1,364,651	175,447	968,410	195,827
Cumberland*	404,085	147,975	69,212	621,272	49,595	440,865	89,540
Eastern Counties	583,334	187,604	47,477	818,415	87,182	535,573	195,660
Halifax	2,944,884	8,945,533	582,008	12,472,425	1,264,304	8,842,356	2,565,765
Pictou-Antigonish	816,108	307,975	199,205	1,323,288	105,951	895,719	318,618
South Shore	718,963	262,585	39,116	1,018,663	124,478	701,901	217,583
Western Counties	852,223	286,566	182,420	1,323,209	150,493	969,909	202,807
Totals	\$9,863,003	\$11,438,555	\$1,985,236	\$23,286,794	\$2,447,196	\$15,892,348	\$4,867,954

PUBLIC INTERNET ACCESS

ANNUAL USE

11

	Computers available	Population per computer	# of searchers	Training sessions	Library visits	In-library use	Program attendance	SRP* participants
Annapolis Valley	41	2,446	64,518	575	211,796	46,988	9,413	742
Cape Breton	57	2,216	118,768	366	384,852	125,788	7,678	1,125
Colchester-East Hants	32	2,187	58,708	38	208,468	126,048	6,568	560
Cumberland*	23	1,470	15,886	16	127,307	25,234	4,305	447
Eastern Counties	25	1,714	22,125	50	94,657	33,614	2,161	284
Halifax	122	2,811	173,731	241	1,959,178	1,290,588	113,414	4,357
Pictou-Antigonish	35	1,951	26,500	1,727	218,764	92,404	5,037	660
South Shore	14	4,284	7,300	10	87,644	n/a	612	374
Western Counties	47	1,379	37,994	49,664	152,617	348,296	17,010	991
Totals	396	2,296	525,530	52,687	3,445,283	2,088,960	166,198	9,540

*Summer Reading Program

INFORMATION SERVICE

CIRCULATION

	Reference questions answered	ILL requests sent	ILL requests received		As % of Total NS total	Per capita	Per member	Per staff (FTE)	Cost per Circ.
Annapolis Valley	105,350	5,082	3,485	522,539	9%	5.2	33.0	12,998	\$3.45
Cape Breton	218,608	1,298	2,642	443,129	8%	3.5	13.8	7,956	5.65
Colchester-East Hants	14,496	2,399	2,804	326,487	6%	4.7	19.3	10,290	4.10
Cumberland*	20,627	1,998	1,486	153,246	3%	4.5	19.1	8,467	3.78
Eastern Counties	15,797	1,190	1,429	145,073	3%	3.4	18.2	7,345	5.64
Halifax	339,992	2,230	6,429	3,312,898	58%	9.7	20.8	13,596	3.76
Pictou-Antigonish	61,849	4,558	1,611	365,708	6%	5.4	16.5	10,936	3.61
South Shore	19,062	2,290	3,193	237,061	4%	4.0	21.1	11,235	4.40
Western Counties	37,269	3,095	1,261	248,993	4%	3.8	14.4	9,246	5.31
Totals	833,050	24,140	24,340	5,755,134	100%	6.3	19.8	11,731	\$4.03

MATERIALS

PERSONNEL

	Total items	As % of NS total	Per capita	Expense per capita	% of total expense	Librarians (FTE)	Total (FTE)	As % of NS total	Expense per capita	% of expense
Annapolis Valley	258,953	10.9%	2.6	\$1.96	10.9%	9.0	40.2	8.2%	\$12.02	66.8%
Cape Breton	216,904	9.1%	1.7	2.32	11.7%	9.0	55.7	11.4%	12.12	61.1%
Colchester-East Hants	126,526	5.3%	1.8	2.51	13.1%	4.2	31.7	6.5%	13.84	72.3%
Cumberland*	67,090	2.8%	2.0	1.47	8.6%	2.0	18.1	3.7%	13.04	76.0%
Eastern Counties	102,187	4.3%	2.4	2.03	10.7%	3.0	19.8	4.0%	12.50	65.4%
Halifax	1,207,069	50.6%	3.5	3.69	10.1%	49.7	243.7	49.7%	25.20	69.3%
Pictou-Antigonish	141,986	6.0%	2.1	1.55	8.0%	3.0	33.4	6.8%	13.12	67.8%
South Shore	120,993	5.1%	2.0	2.08	11.9%	3.0	21.1	4.3%	11.70	67.2%
Western Counties	142,910	6.0%	2.2	2.32	11.4%	5.0	26.9	5.5%	14.96	73.3%
Totals	2,384,618	100.0%	2.6	2.69	10.5%	87.9	490.6	100.0%	\$17.48	68.5%

Ten-Year Trends

MEMBERSHIP

	Population	Members	As % of Population	Reference Answered	ILL Sent	ILL Received
1991-92	899,942	362,249	40%	573,869	26,479	23,610
1992-93	899,942	386,195	43%	534,591	19,749	20,736
1993-94	899,942	409,318	45%	569,467	21,077	24,551
1994-95	899,942	418,433	46%	591,784	23,660	20,571
1995-96	899,942	455,110	51%	689,850	22,904	19,872
1996-97	909,282	436,712	48%	545,603	26,671	25,216
1997-98	909,282	324,400	36%	676,285	26,000	26,524
1998-99	909,282	325,700	36%	767,936	24,422	26,423
1999-00	909,282	303,517	33%	763,530	26,413	26,846
2000-01	909,282	290,585	32%	833,050	21,410	24,340

INFORMATION SERVICE

PUBLIC INTERNET ACCESS

	Computers Available	# of Training Searchers	Library Sessions	In-library Visits	Program Use	SRP * Attendance Participants
1996-97	99	73,989	5,237	3,970,836	2,477,332	197,482 9,732
1997-98	195	152,409	18,778	3,499,962	1,931,332	184,598 9,246
1998-99	212	252,905	25,867	4,073,182	1,951,526	182,010 9,257
1999-00	304	289,088	42,506	3,504,076	2,237,535	171,062 10,232
2000-01	396	525,530	52,687	3,445,283	2,088,960	166,198 9,540

Note: only began counting in 1996-97 * Summer Reading Program



Christmas decoration at Sherbrooke branch.

OPERATING FUNDING

	Provincial	Municipal	Other	Funding Total	Per Capita
1991-92	\$7,271,789	\$8,850,893	\$1,118,322	\$17,241,004	\$19.16
1992-93	\$7,357,884	\$8,715,052	\$918,211	\$16,991,147	\$18.88
1993-94	\$7,560,431	\$8,867,475	\$714,031	\$17,141,937	\$19.05
1994-95	\$7,428,300	\$8,954,190	\$781,971	\$17,749,135	\$19.72
1995-96	\$7,889,185	\$8,773,555	\$1,424,012	\$18,086,752	\$20.10
1996-97	\$7,950,087	\$10,342,605	\$1,099,668	\$19,404,082	\$21.34
1997-98	\$8,225,512	\$10,565,171	\$1,392,536	\$20,183,219	\$22.20
1998-99	\$8,984,777	\$10,898,912	\$1,280,622	\$21,164,311	\$23.28
1999-00	\$9,578,698	\$11,091,648	\$1,560,030	\$22,230,376	\$24.45
2000-01	\$9,863,003	\$11,438,555	\$1,988,236	\$23,289,794	\$25.61

EXPENDITURES

	Materials	Expense Per Capita	% of Total Expense	Personnel	Expense Per Capita	% of Total Expense
1991-92	\$2,244,378	\$2.49	13%	\$12,043,294	\$13.38	70%
1992-93	\$2,134,731	\$2.37	13%	\$12,224,703	\$13.58	72%
1993-94	\$2,132,538	\$2.37	12%	\$12,372,155	\$13.75	72%
1994-95	\$2,149,845	\$2.39	12%	\$12,533,507	\$13.93	71%
1995-96	\$2,281,672	\$2.54	13%	\$12,602,618	\$14.00	70%
1996-97	\$2,534,437	\$2.79	13%	\$13,083,189	\$14.39	67%
1997-98	\$2,405,299	\$2.65	12%	\$13,438,198	\$14.78	67%
1998-99	\$2,603,316	\$2.86	12%	\$14,454,232	\$15.90	68%
1999-00	\$2,465,294	\$2.71	11%	\$15,413,686	\$16.95	69%
2000-01	\$2,447,196	\$2.69	11%	\$15,892,348	\$17.48	68%

CIRCULATION

MATERIALS

PERSONNEL

	Total	Per Capita	Cost Per Circ.	Total Items	Per Capita	Librarians (FTE)	Total (FTE)
1991-92	6,117,822	6.8	\$2.82	1,959,676	2.2	83.0	460.0
1992-93	6,061,133	6.7	\$2.80	1,978,023	2.2	83.0	501.0
1993-94	6,047,212	6.7	\$2.83	2,055,593	2.3	85.0	468.0
1994-95	6,111,346	6.8	\$2.90	1,930,684	2.1	85.0	460.0
1995-96	6,215,747	6.9	\$2.91	2,012,201	2.2	81.0	466.0
1996-97	6,260,778	6.9	\$3.10	2,202,421	2.4	87.8	182.1
1997-98	6,376,213	7.0	\$3.17	2,249,151	2.5	77.8	464.0
1998-99	6,266,942	6.9	\$3.38	2,295,518	2.5	77.8	478.9
1999-00	5,868,906	6.5	\$3.79	2,286,865	2.5	73.2	482.2
2000-01	5,755,134	6.3	\$4.05	2,384,618	2.6	87.9	490.6

Provincial Library Statistics

	1999-2000	2000-01
NSPL OPERATING EXPENDITURES		
Totals	\$1,498,700	\$1,535,500
Salaries and benefits	1,119,500	1,031,500
Library materials	147,400	142,800
Other expenditures	231,800	361,200
Salaries expenditure as a percentage of total budget	74.69%	67.18%
Total staff (full-time equivalent)	30.7	27.4

PROVINCIAL LIBRARY SERVICES

Reference questions answered	572	501
On-line searches	181	122
Items added to collection	1,023	262
Inter-library loan locations searched	4,022	3,426
Inter-library loan requests filled	1,345	455
Items catalogued and processed	39,105	31,760
Items circulated	8,051	253



ANNAPOLIS VALLEY Regional Library

PO Box 640
26 Bay Road
Bridgetown NS B0S 1C0
Tel: (902) 665-2995
Fax: (902) 665-4899
E-mail: avradmin@nsar.library.ns.ca
URL: <http://avrl.library.ns.ca>
Regional Librarian: David Witherly

EASTERN COUNTIES Regional Library

PO Bag 2500
390 Murray Street
Mulgrave NS B0E 2G0
Tel: (902) 747-2597
Fax: (902) 747-2500
E-mail: ltravis@nsme.library.ns.ca
URL: <http://ecrl.library.ns.ca>
Chief Executive Officer: Linda Travis

SOUTH SHORE Regional Library

PO Box 34
Bridgewater NS B4V 2W6
Tel: (902) 543-2548
Fax: (902) 543-8191
E-mail: ansbs@nsbs.library.ns.ca
URL: <http://ssrl.library.ns.ca>
Chief Librarian: Janet Clark

CAPE BRETON Regional Library

50 Falmouth Street
Sydney NS B1P 6X9
Tel: (902) 562-3279
Fax: (902) 564-0765
E-mail: lnssc@nssc.library.ns.ca
URL: <http://www.cbri.ca>
Regional Librarian: Ian MacIntosh

HALIFAX Regional Library

60 Alderney Drive
Dartmouth NS B2Y 4P8
Tel: (902) 490-5744
Fax: (902) 490-5762
E-mail: comments@nsh.library.ns.ca
URL: <http://www.halifax.library.ns.ca>
Chief Executive Officer: Judith Hare

WESTERN COUNTIES Regional Library

405 Main Street
Yarmouth NS B5A 1G3
Tel: (902) 742-2486
Fax: (902) 742-6920
E-mail: ansy@nsy.library.ns.ca
URL: <http://www.wcr.library.ns.ca>
Regional Library Director: Trudy Amirault

COLCHESTER-EAST HANTS Regional Library

754 Prince Street
Truro NS B2N 1G9
Tel: (902) 895-4183
Fax: (902) 895-7149
E-mail: anstc@nstc.library.ns.ca
URL: <http://cehllibrary.ednet.ns.ca>
Regional Library Director: Janet Pelley

PICTOU-ANTIGONISH Regional Library

PO Box 276
New Glasgow NS B2H 5E3
Tel: (902) 755-6031
Fax: (902) 755-6775
E-mail: estackho@nsngp.library.ns.ca
URL: <http://www.parl.ns.ca>
Chief Librarian: Eric Stackhouse

NOVA SCOTIA PROVINCIAL LIBRARY

3770 Kempt Road
Halifax NS B3K 4X8
Tel: (902) 424-2457
Fax: (902) 424-0633
E-mail: admin@nshpl.library.ns.ca
URL: <http://www.library.ns.ca/>
A/Provincial Librarian: Elizabeth Armstrong

CUMBERLAND Regional Library

PO Box 220
Amherst NS B4H 3Z2
Tel: (902) 667-2135
Fax: (902) 667-1360
E-mail: fnewman@nsamc.library.ns.ca
URL: <http://www.library.ns.ca/regionals/cur>
Chief Librarian: Frances Newman